|  **Minutes of the Patient Participation Group (PPG) Meeting held 4th October at 18.00 at St Clare Medical Centre** |
| --- |
| **Attendees:**Ian Cary (IC), Tracey Hembrough (TH), Fiona Cock (FC), Marna Blundy (MB), Becky Clough (BC), Emma Martin (EM), Elisabeth Thomas (ET), Amy Simons (AS), Katherine Cox (KC) and Liz Burns (LB)**Apologies**Joyce Lee Chris GonianRachael Leonard  |
| **Summary of decisions made:****Penwith integrated Care Forum** – LB to attend for AMG**Age UK information Table** – FC to advertise information at next Flu/Covid clinic  |
| **Actions:**TH - Continuity of Care – discussion with Partners  |
|  |
| **Key points of discussion** |
| **Staff Updates** IC informed the Group of current staff employed by Atlantic Medical Group. AMG have employed a new paramedic working 2 days a week. A Practice Nurse had left at the end of September but AMG have employed a new one working part time hours. Jack Munro Berry will be leaving the Partnership in November and David Carruthers will be retiring in November. There will be a new salaried GP joining AMG in the new year. **Weekend Working** Atlantic Medical Group opened every Saturday and Sunday for 16 weeks which made a massive difference to the workload over the rest of the week. Weekend working meant that admin tasks reduced during the working week, Appointments, home visit and care home rounds also reduced. This has now stopped due to the fact the funding has been pulled. **Care Homes** Each Care home in West Penwith has been allocated to a GP surgery, it is no longer patient choice as to where they can register. Atlantic Medical Group have been allocated by the Primary Care Network, Benoni, Menwinnion, Chy Pons, Appledown and some of Frances Bolitho, this involves a weekly ward round of all the patients in each care home. **Penwith Integrated Care Forum** Atlantic Medical Group are happy for LB and MB to report back any relevant information from the care forum, when they attend. **Age UK table**FC will set up a table in the waiting room which consists of Age UK information leaflets on Saturday morning in time for the flu/covid clinic. **Test Results** AS asked if there was a way in which patients could have continuity of care, when it comes to discussing results. Trying to phone back to receive results the following morning is very difficult, and to being able to speak to the same clinician is extremely difficult. Could this be something that can be pre booked? TH informed the group that continuity of care is something that AMG have been working on, and will take this back to the Partnership meeting for further discussion. **Issue from the community**PPG members have heard good things form the community including patients who have moved from other surgeries and AMG is very welcoming. **Douglas Woolcock**ET informed the group that the Douglas Woolcock Transport is struggling to find volunteers to help with the booking of the appointments. If anyone express an interest to inform ET. |
| **Next Meeting: Thursday 25th January 2024 @ 6pm – Cape Cornwall Surgery**  |