ATLANTIC MEDICAL GROUP 🚄



Welcome to our Newsletter, here you will find the Practice's latest news and information to help keep our patients updated on any changes within the Practice.

COVID - 19 Vaccination Update

Please continue to book your 1st, 2nd and booster vaccination through the online booking system on the NHS website. Please do not phone to book. These are booked through the national booking system on the NHS Website. We are running regular clinics at St Clare Medical Centre.

https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/b ook-coronavirus-vaccination/

Covid Vaccination Status

Proof of your vaccination status is available via the NHS app which is downloadable via your App Store. Alternatively please contact the NHS helpline on 119 and to request for a comfirmation letter to be sent via post.

Please do not contact NHS England for at least 7 days after you've completed your course of vaccines, the letter may also take an additional 5 days to reach you.

Your Digital Maternity Record (ePHR)

The online PHR system provides information for all midwifery contact numbers, trusted information leaflets and maternal help groups while allowing the benefit of instant access to view your maternity record on any mobile device, tablet or PC throughout the duration of your pregnancy.

Ask your midwife about your Digital Maternity Record or contact Maternity IT Monday - Friday 09:00am - 16:00pm on 01209 881788 or 07557172389 Online registrations are also available at

https://www.royalcornwall.nhs.uk/services/maternity-services/what-to-do-wh en-I-first-find-out-I'm-pregnant/

We also sadly need to say goodbye to some of our team

Tracie Brettell - Advanced Nurse Practitioner Aixa Cooper - Practice Nurse

We are pleased to welcome the newest members of our team

Samantha McAvoy - Receptionist David Ramsay - Practice Pharmacist



Health and Wellbeing Drop-In Event

On Friday 17th June 08:30 - 12:30 a Health and Well-being Drop- In Event on Newlyn Quayside is open to all Fishermen. This offers Health checks, Healthy Lifestyle Information, Mental Well-being, Health and Safety Advice and Catch up covid vaccinations.

If you would like any more information contact Mike or Eddie at The Fishemen's Mission.

Contact telephone number: 01736 363499

Or contact Carol SeaFit Programme Manager email: pdmseafit@fishermensmission.org contact telephone number: 07486319621

Online Consultation Service

We are introducing a new Online Consultation service where you can find advice on symptoms you may be experiencing and submit a form to us. This is a way of contacting the surgery and where you can find medical advice. With this service you can choose the symptom, problem or query you may be experiencing. This will then take you to a page with more detailed medical advice and clinically approved articles and videos to help.

The forms submitted through Online Consultations are sent directly to us at the practice. Then we will triage your request and contact you within two working days. It is simple to access, via a link on our website. This can only be used for routine medical concerns that are clinically safe to wait up until 4 weeks for an appointment, therefore no urgent or acute problems are shown on there.

Please follow this link to access Online Consultations or on our website.

https://www.online-consult.co.uk/org/atlantic-medical-group



How to get help for a Dental Emergency

- 1. The first point of call would be to contact your own Dentist first if you are registered with one.
- 2. If you don't have your own Dentist, call Smile Together on 0333 405 0290. They are Cornwall's emergency dental service.
- 3. For an emergency please call out of hours, call NHS 111.

Smile Together is commissioned by NHS England to provide urgent and emergency dental treatments for people in Cornwall and the Iscles of Scilly who don't have their own Dentist. They can also be contacted by email on urgentdentalcare@nhs.net the urgent and emergency care page of their website has more information.

The NHS website has more advice about how to access an NHS Dentist in an emergency or out of hours.

Prescriptions

Patients on long term medication can order repeat prescriptions in the following ways.

Online - You can register for GP Online Services and order via our website.

In person - Tick the items required on your computerised prescription and place in the letterbox located on the entrance on the outside of the practice on both sites at St Clare Medical Centre and Cape Cornwall Surgery.

By phone - We have a 24 hour prescription order line. Please ring 01736 786925 and leave a message leaving your name and date of birth and what prescription you would like to order.

By post - Send it to us with a stamped addressed envelope if you want it posted back to you.

By email - By sending your request to atlantic.prescriptions@nhs.net Please allow two full working days for all repeat prescriptions to be issued whether you are a dispensing or non-dispensing patient. Please visit our website for more information.

www.atlantic medical group.co.uk